



CLIENT AGREEMENT AND LIABILITY RELEASE

This agreement must be signed prior to services.

GoDog:STAY

This document will serve as a contractual agreement between the Client (aka pet owner/agent of) and GoDog as related to all pet boarding activities, including both dogs and cats, where applicable. By signing below, the Client agrees to the following:

1. The Client confirms that they are the legal owner of the pet(s) listed below and are legally permitted to make medical decisions related to the pet(s). If not the legal owner, then the Client must be able to provide written proof of authorization from the legal owner, stating that they are acting as an agent of the owner to handle the pet.
2. The Client agrees to pay the rate in effect on the date the pet is checked out of GoDog.
3. The Client agrees to pay all costs and charges for special services and all veterinary costs incurred while the pet is in the care of GoDog.
4. The Client agrees that pet(s) will not leave the campus until all charges due are paid or unless other payment arrangements are agreed upon by both parties.
5. The Client agrees to abide by the check-out and pick-up times set forth in each reservation. If Client is late to pick up, late charges and/or additional day(s) of service may apply. The Client agrees to pay the charges in full. If Client misses the pick-up time, the Client may have to wait until the next available pick-up time, as the operating hours of GoDog are set and cannot be customized to accommodate a missed pick-up.
6. The Client agrees to GoDog's cancellation policy. Cancellation policies are subject to change, especially around major holidays. It is the Client's responsibility to be aware of these policies.
7. All pets must meet GoDog's vaccination requirements below. This includes Rabies, Bordetella, and DHPP. Proof of vaccination is required at the time of check-in. Clients are encouraged to submit proof of vaccination in advance.

Vaccination	Initial Vaccination		Revaccination
	Dogs 16 Weeks or Younger	Dogs over 16 Weeks	
DHPP	3 doses between 6 and 16 weeks, 2-4 weeks apart	2 doses, 2-4 weeks apart	A single dose within 1 year following the last dose in the initial vaccination series. A booster every 3 years.
Rabies	As required by law		
Bordetella	Intranasal or oral: Administer a single dose. Injectable: Two doses, 2-4 weeks apart.		A booster annually.

This table adapted from the American Animal Hospital Association's vaccine guidelines

8. We happily board intact dogs, and encourage owners to spay/neuter your dog, while following the advice of your vet about when to spay and neuter your dog. If your dog is intact, you must sign an Intact Waiver prior to boarding at GoDog. Dogs who are 6 months and older must be spayed or neutered to participate in daycare.
 - a. After a dog has been spayed/neutered, you must wait 14 days before your dog can participate in daycare or board at GoDog; no external sutures can be present at time of the dog's visit.
 - b. No female dogs currently in heat can participate in daycare or board at GoDog. If a female dog goes into heat while boarding, they must be picked up by a local contact that same day. After a female's heat cycle ends, you must wait 14 days for a dog to participate in daycare or board at GoDog.
9. All pets are required to have flea and tick treatments. GoDog may perform an examination and provide treatment and a bath if fleas or ticks are found at a cost to the Client.
10. GoDog reserves the right to deny admittance to any pet for any reason.
11. The staff at GoDog takes all reasonable precautions and closely supervises each pet to avoid the ingestion of foreign objects. However, dog behavior by nature is unpredictable. GoDog will not pay for, reimburse, or be held liable for the ingestion of any foreign object. This includes, but is not limited to: bedding, rocks, shrubbery, and toys or pieces of toys.
12. GoDog will not be held responsible for lost or damaged property. The Client agrees to label and list each piece of property (bedding, toys, food, etc) with a permanent marker. Bedding must be washable. While being washed, GoDog bedding will be provided in the interim.
13. GoDog reserves the right to remove any personal property, if it is deemed dangerous to the pet, i.e. too much chewing, ingesting, etc.

14. All medication must be delivered to GoDog in its official packaging from a licensed veterinarian. If the original packaging is not provided, the medication may be withheld. There is an additional cost to provide medication, and the Client agrees to pay for this on a per-distribution basis.
15. While GoDog prides itself on providing the best care possible in the best and cleanest campus possible, communicable diseases still may occur and be transmitted. The Client agrees to release GoDog of all liability associated with diseases in the canine community.
16. If a pet becomes ill or injured, or if the state of the pet's health otherwise requires professional attention, GoDog in its sole discretion may engage the services of a veterinarian or administer medicine or give requisite attention to the pet. These expenses will be the responsibility of the Client.
17. The Client acknowledges that in extremely rare cases, sudden death and injury may occur and releases GoDog from liability associated with such instances.
18. The Client agrees to pay a fee in cases in which extra room cleaning is required (ex: incontinence).



We make sure that each pet enrolled in GoDog:PLAY will pass a Care Assessment to ensure, to the best of our abilities, that they play well with others. However, accidents may still occur. Dogs are at their most natural, comfortable state being in an unleashed group atmosphere, but occasionally play may get a little too intense and injury may result.

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- Acceptance into a play group is at the sole discretion of GoDog team members. Assessments are based on personality, socialization, and observed play behavior. We do not discriminate against any breed of dog. Once a dog is accepted into GoDog:Play, they are continually assessed for aggressive or undesirable behaviors.
- GoDog reserves the right to remove, either permanently or temporarily, any dog from a play group at any time, with or without prior notice to ensure the safety of all.
- For safety reasons only certain collar types may be worn while in play group. Please ask a team member for info on appropriate collar types.
- We happily board intact dogs, and encourage owners to spay/neuter your dog, while following the advice of your vet about when to spay and neuter your dog. If your dog is intact, you must sign an Intact Waiver prior to boarding at GoDog. Dogs who are 6 months and older must be spayed or neutered to participate in daycare.

- After a dog has been spayed/neutered, you must wait 14 days before your dog can participate in daycare or board at GoDog; no external sutures can be present at time of the dog's visit.
- No female dogs currently in heat can participate in daycare or board at GoDog. If a female dog goes into heat while boarding, they must be picked up by a local contact that same day. After a female's heat cycle ends, you must wait 14 days for a dog to participate in daycare or board at GoDog.
- All pets must meet GoDog's vaccination requirements below. This includes Rabies, Bordetella, and DHPP. Proof of vaccination is required at the time of check-in. Clients are encouraged to submit proof of vaccination in advance.

Vaccination	Initial Vaccination		Revaccination
	Dogs 16 Weeks or Younger	Dogs over 16 Weeks	
DHPP	3 doses between 6 and 16 weeks, 2-4 weeks apart	2 doses, 2-4 weeks apart	A single dose within 1 year following the last dose in the initial vaccination series. A booster every 3 years.
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- If an injury occurs, GoDog will attempt to contact you immediately. If veterinarian care is deemed necessary by our staff:
 - GoDog will attempt to contact you immediately.
 - GoDog will make the necessary arrangements for such care regardless of if you can be successfully reached.
 - You will be billed accordingly by the veterinarian. If payment cannot be processed in advance, GoDog will add it to your bill, which will become due at pick-up.
- The following issues may be experienced by your pet while enrolled in playcare: Fatigue, paw/pad/nail issues, abrasions, playful biting, hoarse voice from barking, hotspots, general soreness from play, upper respiratory infections, other infections and illnesses to include but are not limited to: pink eye, kennel cough, canine influenza.
 - This is a limited list and other issues may arise.
- Photos are taken and will be used on our social media and website.

By signing below, I understand and accept the risks associated with group play. I further agree that GoDog, its employees, officers, and owners will not be held responsible for any injury or illness that occurs through the normal course of events associated with GoDog: STAY.

SIGNATURE

**Agent Name on Behalf of
Owner Printed**

Agent Signature & Date

Owner Name Printed

Owner Signature & Date
